

# PLEASE POST AT YOUR STATIONS



Emergency Services  
Partnership Program

March 2011

Dear Emergency Responder,

As part of Atlantic City Electric's Emergency Services Partnership Program we want to remind emergency responders to use caution when arriving at a scene involving electric utility service or downed power lines. Careful attention should be paid to the placement of apparatus, especially when overhead power lines are near. Always assume that our equipment is energized until we confirm otherwise.

"There are many electrical safety issues facing emergency responders at a scene," according to Steve Brown, Atlantic City Electric Safety Manager. "Whenever police/fire/rescue personnel respond to a scene, they should NEVER touch a downed wire or a pole involved in an accident. Our equipment should be considered "live" or energized until an authorized Atlantic City Electric employee can address the situation and determine the area is safe and the line is de-energized."

Placement of vehicles, ladders, and hose should always take into account the location of overhead wires and pole-mounted or pad-mounted (ground level) transformers. **In addition, extra caution should be exercised with the ever increasing presence of electric and hybrid vehicles as well as solar energy installations.**

Although emergency personnel may have training and experience concerning certain utility issues only authorized Atlantic City Electric service personnel should perform disconnection procedures or use any device/meter to check for dead wires. "Emergency personnel should not attempt to remove meters," according to Brown. "Just because a meter is unattached does not mean the electricity is disconnected. Two or three of the internal contacts in the socket may still be energized."

To be safe, emergency personnel should assume every line is still energized, and should refrain from directing water streams on them or placing equipment on or near them. **Please note the emergency numbers below. Finally, remember to use the identifying coordinates on our poles or address locations when you report your incident.**

If you need Atlantic City Electric to respond to an emergency please call:

East:	1-800-898-8052 (Pleasantville, Atlantic City and West Creek areas)
Central:	1-800-898-8054 (Cape May, Winslow and Hammonton areas)
West:	1-800-898-8062 (Glassboro, Bridgeton)

Sincerely,

Larry Crane, Senior Safety Coordinator  
Atlantic City Electric  
856-863-7952

Rick Gorbig, Senior Safety Coordinator  
Atlantic City Electric  
609-625-5390

A limited number of brochures may be available. Email your fire company address to [vince.jacono@delmarva.com](mailto:vince.jacono@delmarva.com).